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Senior System Analyst, Hong Kong
An Insurance Firm

Highlight
- Permanent contract with excellent benefits
- Managing BAU support and policy administrative system
- Office Location: HK Island

An insurance firm is seeking a Senior System Analyst to analyze, maintain, and enhance our core policy administration systems across various business lines. This role is essential for ensuring our systems operate efficiently and effectively to support our business needs.

Responsibilities:
- **Ongoing Support**: Provide daily operational support while modernizing our policy administration systems.
- **System Development**: Create a robust administration system for policy issuance and services, ensuring smooth integration with various front-end platforms.
- **Process Automation**: Design and implement automated processes for operations, policy servicing, and accounting to improve efficiency.
- **System Simplification**: Streamline existing processes to simplify operations and enhance user experience.
- **Solution Assessment**: Identify potential solutions and evaluate them for both technical and business effectiveness.
- **Documentation**: Prepare functional specifications and maintain thorough system documentation.
- **Requirements Analysis**: Analyze business requirements and propose solutions that simplify processes and improve overall performance.
- **Project Management**: Oversee project development and implementation, providing support for users during changes and system updates.
- **Mentorship**: Provide guidance to junior developers, helping them analyze and resolve technical issues promptly.
- **Risk Management**: Identify and manage project risks, escalating issues as needed to ensure project success.

Requirements:

- Bachelor's degree in Computer Science or a related field, with at least 3 years of experience in enterprise software development.
- Proficiency in Java and experience with MVC frameworks like Apache Struts, as well as knowledge of AS/400 and ETL/Messaging technologies.
- Familiarity with SSIS, PlanetPress, and Tableau is a plus.
- Experience with third-party libraries and integration layers is advantageous.
- Proven experience in gathering business requirements and conducting system analysis.
- Solid understanding of insurance business processes and systems is preferred.
- Strong analytical abilities, interpersonal skills, problem-solving capabilities, and presentation skills are essential for this role.