

wise 匯菁

Senior Dats Specialist A nonprofit making organisation

Highlight

- Permanent contract with excellent benefits
- Responsible for system development

This role ensures the seamless operation of critical wagering and corporate activities by providing support for production incidents, service requests, and the implementation of system changes. The position also involves operational support during race days and football match days and handling various ad-hoc system operations related to network and storage.

Responsibilities:

- Ensure high availability of business services by adhering strictly to operational procedures, monitoring system and network performance, and confirming the functionality of all application systems and infrastructures.
- Act as the first line of support for systems and network issues, managing incidents to maintain maximum system uptime and support business operations.
- Conduct end-of-day file maintenance and data backup for all systems.
- Install or upgrade system software and manage the implementation of system and network changes.
- Operate systems, networks, and storage while being familiar with business operations.
- Regularly review and update the operational procedural manual.

Requirements:

- University degree in Computer Science or a related field.
- Minimum of 3 years in system/network operations or support, specifically with Cisco equipment and operating systems such as Windows, Linux, and VMS.
- Willingness to work a 24/7 shift roster, including Sundays and public holidays.
- Hands-on experience in system/network implementation and server virtualization.
- Knowledge of firewall technologies (like Juniper, Fortinet, and Checkpoint) and network equipment (F5 and Huawei).
- Solid understanding of web monitoring and administration technologies, particularly in performance optimization, load balancing, and security.
- Relevant project management knowledge and experience would be advantageous.
- Strong teamwork and collaboration skills.
- Effective organizational and problem-solving abilities, alongside excellent communication and interpersonal skills.
- High level of responsibility and commitment to assigned tasks.
- Open-mindedness and a strong sense of accountability.
- Proficiency in spoken and written English and Cantonese.